



CONNECTICUT COMMUNITY
FOR ADDICTION RECOVERY

Job Description

Title: ED Recovery Coach

Reports to: ED Recovery Coach Manager

FLSA Status: Non-Exempt

Hours: 35 per week

Date: November 2016

Position Summary: The ED Recovery Coach will provide recovery coaching services in hospital emergency departments serving as a motivator, recovery resource broker, and liaison.

Duties and Responsibilities:

- Provides recovery coaching primarily in hospital emergency rooms.
- Work closely with Emergency Department personnel and staff.
- Facilitate timely referrals and placements from hospital to treatment/recovery support providers.
- Connect patients to a larger community of care.
- Follow up recovery coaching with ED recoverees as requested.
- Engage in recovery planning with recoveree.
- Educate and assist family members as requested.
- Serve as a recovery ambassador.
- Promote the message and services of CCAR.
- Participate in ongoing recovery coach training, education and performance support.
- Report writing, record keeping as required by CCAR and/or hospitals.
- Travel required.
- Other duties as required.

Qualifications:

- Certificate of completion of the CCAR Recovery Coach Academy®.
- Certificate of completion of Ethical Considerations for Recovery Coaches® preferred.
- Certificate of completion of Spirituality for Recovery Coaches® preferred.
- Certificate of completion of Recovery Coaching in Professional Settings™ preferred.
- Recovery Coach Professional (RCP) designation or in process to earn designation.
- Experience with the addiction recovery process.
- Understanding of medication-assisted recovery and practices.
- Familiarity with local support services, resources and recovery community.
- Capability of building an effective coach-recoveree relationship.
- Demonstrated skill in actively listening, asking good questions, awareness of self and treating people as resources.
- Understanding of and ability to maintain appropriate boundaries.
- Ability to work within a hospital setting.
- Availability to work different shifts as necessary.
- Cross-cultural skills, and experience with culturally diverse populations.
- Bilingual abilities are a plus.
- A valid driver's license, insurance and reliable vehicle required.
- Strong customer service ethic essential.



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Physical Abilities:

Physical Abilities	N/A	Occasionally	Frequently	Constantly
Standing			X	
Walking			X	
Sitting			X	
Stoop, kneel, crouch, crawl, bend		X		
Handling/Fingering			X	
Reach Outward/Above		X		
Taste and Smell	X			
	Less than 10 lbs	10 lbs to 50 lbs	50 lbs to 100 lbs	More than 100 lbs
Lifting		X		
Visual Requirement	20/20 Correctable Vision			