

ER Survival Guide

Post-Overdose/Active Withdrawal Emergency Room Discharge.

For emergency room visits for addiction, if a discharge order is imminent prior to linking patient with treatment/recovery resources:

1. Ask for a patient advocate (NYS Patients' Bill of Rights)*
https://docs.google.com/document/d/17eRWu6ZnKA7ncweHEqqTpT6s6SnEP_9MCIHvZ5c9INg/edit
2. Contact the OASAS Patient Advocacy Number 1-800-553-5790 or Contact the Office of the NYS Ombudsman Program: Community Health Addiction and Mental Healthcare Project (CHAMP) at 1-888-614-5400 or email them at Ombuds@oasas.ny.gov*
<https://drive.google.com/file/d/1fsKHd2QmS9g2k5Ouqakig3UwDlucBP1e/view>
3. Show physician or staff the letter from OASAS and DOH (Robert Kent & Daniel Sheppard Letter to Hospital CEO)*
<https://oasas.ny.gov/system/files/documents/2019/11/dal-19-15-w-signatures-final-2.pdf>
4. To expand use of buprenorphine, *Governor Cuomo will direct the Department of Health to require all hospitals statewide to develop protocols* for their Emergency Departments to address Opioid Use Disorder based on the standard of care for treatment or referral for treatment. The Enacted Budget also prohibits health plans from requiring prior authorization for Medication Assisted Treatment.
<https://drive.google.com/file/d/1hvs kjdGLK5oU0I4Cup5EhETTbar17EnS/view>
5. Show physicians the exception that allows a physician to administer a single dose of buprenorphine in an emergency for 3 days*
https://www.deadiversion.usdoj.gov/pubs/advisories/emerg_treat.htm

Be polite but firm. If still discharged, be persistent in seeking treatment, and contact OASAS and FOR-NY.

Friends of Recovery - New York (FOR-NY)

Phone: 518.487.4395 email: info@for-ny.org

New York State Office of Addiction Services and Supports

(OASAS) Practice Innovation & Care Management (PICM) Phone: 518.457.1349 email: picm@oasas.ny.gov

For access to treatment and/or additional services, go to:

<https://www.combataddiction.ny.gov/get-help>

*Attached as hard copy

“Federal law and rules allow a physician to administer methadone or buprenorphine, once a day, for up to a 72-hour period, in the case of an emergency, while a connection to addiction treatment is made.”

Robert A. Kent
General Counsel
Office of Addiction
Services and
Supports

Daniel B. Sheppard
Deputy Commissioner
Office of Primary Care &
Health Systems Mgmt.

>>> It is critically important to quickly appeal discharge decisions! If decision makers do not know we have been denied coverage, they will not know there is a problem! <<<

To find this document and links go to:
<https://for-ny.org/family-resources/>